HOMELESS SERVICES IN THE INNER CITY



City of **Perth**

A guide to assisting those experiencing homelessness within the City of Perth.

West Australians who are at risk of, or are experiencing homelessness, are some of the most vulnerable in the community and require support from a range of flexible and responsive services to end their homelessness journey.

This guide will help to ensure people who are experiencing homelessness or at risk of experiencing homelessness are treated respectfully and appropriately, and are able to request and receive the services they require.

Underlying principles of this guide

- People experiencing homelessness have the same entitlement as any member of the public to:
 - be in public places but at the same time respecting the right of local communities to live in a safe and peaceful environment; and
 - participate in public activities or events.
- People experiencing homelessness have diverse backgrounds and needs, these should be considered in any response:
 - Cultural sensitivity and respect should be applied when engaging with Aboriginal people experiencing homelessness and those from different cultural, linguistic or religious backgrounds.
 - Many people experiencing homelessness have complex needs such as mental health and/or drug and alcohol issues, or cognitive impairment.

- People experiencing homelessness may also have experienced traumatic life events that affect their needs.
- This guide does not override existing laws, statutory requirements or regulations. It does not reduce the powers of organisations or their authority to enforce specific laws and regulations.
- People experiencing homelessness have the same access to right of reply and appeals/complaints mechanisms as all members of the public.

A response or intervention is appropriate if:

- the person **requests assistance**, or the person is **distressed** or in **need of assistance**;
- the person's behaviour is threatening the safety of the individual or the safety of people around them;
- the person's behaviour has resulted in damage to property or the environment such as an accumulation of litter or items scattered in the area;
- the person is sheltering in circumstances that places their own or others health and safety at risk (for example, staying in derelict buildings and high risk areas without the consent of the owner (squatting));
- the person is an unaccompanied child who appears to be under the age of 15. In the first instance, contact should be attempted with parent/s or guardian, or Department of Communities - Child Protection and Family Support (9214 2444) during office hours or the Crisis Care Unit (9223 1111) after hours; or
- the person is a young person who appears to be 16 to 17 years old who may be at risk of significant harm.

First response for rough sleepers

People who are homeless or at risk of being homeless are encouraged to visit the day centres located in the inner city which provide support for homelessness.

The State Government through the Department of Communities - Child Protection and Family Support has established the Street to Home Program to provide outreach assistance for rough sleepers. These services are:

RUAH Assertive Outreach Team 9485 3939

UCW Tranby Assertive Outreach Team 9220 1200

Crossroads Assertive Outreach Team 0478 398 760

Homeless Services Legend

- Crisis Assistance
- Medical & Health Assistance
- Outreach & Referral Pathways
- Counselling
- Accommodation Assistance
- Aboriginal Services
- Food Assistance
- Advocacy

- Drug & Alcohol Assistance
- Case Management
- Care Package
- Laundry/Shower
- Employment
- Legal Aid
- Documentation/ Identification Support
- Phone Charging Port
- Recreation

Emergency Assistance Contact Numbers for People Experiencing or at Risk of Experiencing Homelessness

Homeless Advisory Service

Department of Communities - Housing

Crisis Care

Department of Communities -Child Protection and Family Support

Entrypoint

Referral Service

Mental Health Emergency Response Line

Lifeline WA

Ambulance Fire and Police

(24/7 emergency)

Emergency Relay Calls

(TTY for hearing/ speech impaired)

City of Perth Surveillance Centre Emergency

1800 065 892 Mon to Fri 9am–5pm

9223 1111 1800 199 008 24/7

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6496 0001 1800 124 684 Mon to Fri 9am–7pm Sat 9am–5pm

1300 555 788 9224 8888 24/7 ● ●

13 11 14 • 9261 4444 24/7

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9461 6666 · 24/7 ●●

Additional Support Numbers

Health Direct	1800 022 222 · 24/7 ●				
National Relay Service	1800 555 660 · 24/7 ●				
Police Attendance (24/7 non-emergency)	131 444 · 24/7				
Perth Police Station	9422 7111 · 24/7				
City of Perth Surveillance Centre	9461 6611 • 24/7				
Mental Health Emergency Response	1300 555 788				

Outreach Services & Referral Pathways

Nyoongar Outreach Services Inc 9228 4211 ●

Street Chaplains

0457 722 076 Fri 10am-4pm 0447 722 072 Fri & Sat 11pm-4am

RUAH Street to Home

RUAH Community Services 9485 3939 Tues to Fri 7.15am–9am Wellington Square Tues to Fri 8am–8.30am Plain Street Park Street to Home -UnitingCare West Assertive Outreach Team

YouthBeat

Mission Australia Youth Service

The Salvation Army Outreach

Crossroads Assertive Outreach

Specialist Aboriginal Mental Health Service

Street Connect Anglicare

Lincoln Street Outreach Centre The Salvation Army 9220 1200 Mon to Fri 7.30am–9.15am Plain Street & Wellington Square

1800 045 836

Case Management Mon to Fri 8.30am–4.30pm

Outreach Services Tues & Wed 8.30am–4.30pm Thurs 2pm–10pm Fri 12pm–8pm

<u>Youth at Risk Outreach</u> Fri & Sat 9pm–5am

0427 997 208 7.30am−8:30am 7pm−11pm

9475 2981 Tues & Thurs 9am–4pm

Wed 8.30am–9am Wellington Square

0418 942 475 Mon to Fri 2pm–4 pm Perth Cultural Centre

9328 8529 8am-4pm

Resource / Day Centres

Passages Resource Centre

Refer to map No. 1

The RUAH Drop-In Centre

RUAH Community Services Refer to map No. 2

Tranby Day Centre

UnitingCare West Refer to map No. 3

Family Foundations Service

UnitingCare West Refer to map No. 4

Hope INC *Metro Church* Refer to map No. 5

The Salvation Army Doorways Program

Refer to map No. 6

9228 1478 22 Palmerston Street, Northbridge, 6003 Mon to Thurs 9am–12pm & 1pm–4pm & Fri 9am–1pm Youth 12–25 years

9328 7682 33 Shenton Street, Northbridge, 6003 Mon to Fri 8.30am-12.30pm 20 years+

9220 1200 Unit 6/5 Aberdeen Street, East Perth, 6004 Mon to Fri 7am–12pm Sat 8am–11am 18 years+

9220 1288 Unit 6/5 Aberdeen Street, East Perth, 6004 Mon, Tue & Thurs 3.30pm–6pm

6427 5013 142–146 Beaufort St, Northbridge, 6003 Tues & Fri 1pm–4pm

9260 9599 333 William Street Northbridge, 6003 Mon to Fri 9am–4pm

Resource / Day Centres Outside of the Inner City

PICYS Base Camp

Perth Inner City Youth Service (LGBTI)

St Patrick's Community Support Centre

The Shop Front

9388 2791 22 Blencowe Steet, West Leederville, 6007 Mon, Wed & Fri 10am–1pm Youth 15–25 years

$\bullet \bullet \bullet \bullet \bullet \bullet \bullet \bullet$

9430 4159 12 Queen Victoria Street, Fremantle, 6160 Mon to Fri 8am–3.30pm

9371 9109 170 Whatley Crescent, Maylands, 6051 Mon to Fri 11am–2pm (except Public Holdays) Mon 6.30pm–8pm Tues & Wed 6pm–8pm

Accommodation Providers

Department of Communities - Housing

Refer to map No. 8

Homeless Accommodation Support Service

UnitingCare West Refer to map No. 3

Kensington St Transitional Accommodation

St Bartholomew's House Refer to map No. 10

The Beacon

The Salvation Army Refer to map No. 11

Youth Accommodation Support Service

St Bartholomew's House

Refer to map No. 12

Yes! Housing

(Youth Externally Supported Housing) 9222 4666 99 Plain Street East Perth, 6004 Mon to Fri 9am–4pm

9220 1288 5/5 Aberdeen Street, East Perth, 6004 Mon to Fri 8.30am–4.30pm (via referral only)

9323 5159 • 9492 7101 111 Kensington St, East Perth, 6004 Admissions: Mon to Fri 9am–3pm

9492 7101 9 Aberdeen St, Northbridge, 6003

Assessment and intake: Mon to Fri 8am–4pm 24/7 • 18 years+

9329 4480 9am−5pm • Youth 15-18 years ●

9323 5100 7 Lime Street, East Perth, 6004 Admissions: 8am–5pm daily

9263 2009 Mon to Fri 8.30am–4.30pm Youth 15–25 years

Safe as Houses

Transitional Support Service

The Salvation Army Refer to map No. 6

Tom Fisher House

St Vincent de Paul Society

6263 8567 9am-5pm

1800 447 797 333 William Street, Northbridge, 6003 Mon to Fri 9am–5pm Youth 15–25 years

9227 1445 278 Beaufort Street Highgate 6003 5.30pm–8am

Accommodation Services Outside the Inner City

CROFT - Inglewood	9272 6111 Mon to Fri 8am–4pm •
55 Central	9272 1333 55 Central Avenue Maylands 6051 Mon to Fri 8am–4pm
Fusion's Student Household Service	9355 1159 Mon to Fri 8.30am−4.30pm ● ● ●
Household Network Perth Inner City Youth Services Refer to map No.9	9388 2791 22 Blencowe Street, West Leederville, 6007 Mon to Fri 9am–5pm Youth 16–25 years
Foundation Housing	9422 0700 297 Vincent Street, Leederville, 6007 Mon to Fri 8.30am–4.30pm

Women's Refuges (Families and Singles)

Harmony Place

Orana House

Kira House

Starick House

Stirling

Pat Giles

Nardine Wimmin's Refuge 9227 6616 Mon to Fri 9am–7pm Sat 9am–5pm

9370 4544 24/7

6274 3700 0408 895 613 24/7 Youth 14-18 years

9478 5300 24/7

9205 7375 Mon-Fri 7.30am-10pm Sat, Sun, Pub Hols 12.30pm-9pm

9300 0340 24/7

9470 3628 Mon to Fri 8am−8pm ● ● ● ● ● ● ●

Women's Refuges (Families and Singles)

Byanda

Koolkuna

9328 7284 24/7

9255 2202 Mon to Fri 8am-9.30am Sat & Sun 9am-4.30pm

Warrawee

9432 9819 24/7

Women's Refuges (Singles)

Nunyara

Wyn Carr

Zonta

The Salvation Army Graceville Centre 9328 7284 24/7 ●●●●●●●

9430 5756 24/7

9364 8028 24/7

9328 8529 24/7

Free Food Assistance

The RUAH Drop-In Centre

Refer to map No. 2

Tranby Day Centre

Refer to map No. 3

Passages Resource Centre

Refer to map No. 1

The Salvation Army Soup Run

Refer to map No. 13

Street Connect

Red Cross Soup Patrol

Refer to map No. 14

33 Shenton Street, Northbridge, 6003 Mon to Fri 8.30am–12.30pm 20 years+

Unit 6/5 Aberdeen Street, East Perth, 6004 Mon to Fri 7am–12pm Sat 8am–11am 18 years+

22 Palmerston Street, Northbridge, 6003 Mon to Thurs 9am–12pm Fri 9am–1pm Youth 12–25 years

Ozone Reserve Mon to Sun 8am–8.30am

Wellington Square 7.30am–8am

Perth Cultural Centre Mon to Fri 2pm–4pm Youth 15–25 years

Corner Wellington and <u>Pier Street</u> Mon to Sun 7.15pm–7.30pm

<u>Red Cross HQ</u> Mon to Sun 7.30pm–7.45pm St Albans Anglican Church

Refer to map No. 15

Manna Inc Refer to map No. 16

Aflame Community Church (Miracle Cafe) Refer to map No. 17

Perth City Church of Christ (Street Ministry) Refer to map No. 18

423 Beaufort Street, Highgate, 6003 Sat 5.30pm-7pm

1300 626 624 Weld Square, Northbridge, 6000 Mon to Fri 1pm-2.30pm

5 Aberdeen Street, Perth, 6000 Sat 5.30pm-8pm

23/7 Aberdeen Street, Perth, 6000 Sat 6pm

Free Food Assistance Outside the Inner City

St Patrick's Community Support Centre

9430 4159 12 Queen Victoria Street, Fremantle, 6160 Mon, Tues, Thurs, Fri 8am-3.30pm Wed 8.30am-1pm

Low Cost Meal Assistance

Govinda's Hare Krishna 9227 1684 Restaurant 194 William Street, Perth Mon to Sat 11.30am-7.30pm Refer to map No. 19

The Salvation Army Coffee Booth

Refer to map No. 6

9260 9599 333 William St. Northbridge, 6003 Mon to Fri 9am-2pm

Shower / Laundry Services

Orange Sky Laundry (07) 3062 4811

Wellington St (cnr Pier St) Tues 5.30pm-8.30pm Refer to map No. 20

Ruah Drop-In Centre Thurs 8.30am–12pm Refer to map No. 2

<u>Tranby Day Centre</u> Tues & Fri 7.30am–10.30am Refer to map No. 3

<u>St Albans Church</u> 423 Beaufort St, Highgate Sat 4pm–7pm Refer to map No. 15

All day centres have shower facilities, refer to page 8

Shower / Laundry Services Outside of the Inner City

Orange Sky	(07) 3062 4811				
Laundry	<u>St Pat's</u> , 12 Victoria St, Fremantle Mon 7.30am–10.30am				
	<u>Karnany Resource Centre</u> Midland Wed 1pm–3.30pm				
	<u>The Crew Rockingham Beach</u> Mon fortnighly 10am–12pm				
	<u>The Salvation Army</u> Rockingham Wed 5pm–7pm				
	<u>New Spring Church Camillo</u> Wed 9.30am–12.30pm				
	<u>St Vincent de Paul Mandurah</u> Thurs 9.30am–12.30pm				
	<u>Salvation Army Kwinana</u> Fri 8.30am–10.30am				
	<u>St Brendan's Guide Hall</u> Shoalwater Fri 11.30am–2pm				
	•				

Education / Recreation

The Footpath Library Mon to Sun <u>Ozone Reserve, Plain St</u> 8am–8.30am <u>Wellington Square</u> 8.30am–9am

On My Feet Refer to map No. 21 Langley Park playground, Perth, 6000 Mon, Wed, Fri (excl Pub Hols) 5.30pm-6pm

Centrelink and Official Documents

Registry of Births, Deaths and Marriages Refer to map No. 22	1300 305 021 Westralia Square, Level 10, 141 St Georges Terrace, Perth, 6000 Mon to Fri 8.30am–4.30pm
Department of Human Services - Centrelink	Tranby Day Centre Mon 8.30am–11am Refer to map No. 3 <u>RUAH Drop-In Centre</u> Thurs 8.30am–10.30am Refer to map No. 2 <u>Perth Children's Court</u> Fri 9am–11am <u>Passages Resource Centre</u> Fri 9.30am–1pm Refer to map No. 1

Health

National Relay Service

Royal Perth Hospital Refer to map No. 23

Sir Charles Gairdner Hospital Refer to map No. 24

Health Direct

Derbarl Yerrigan Health Services

Refer to map No. 25

Street Doctor 360 Health and Community

Refer to map No. 29

Speak & Listen 1300 555 727 8am–6pm

9224 2244 197 Wellington Street, Perth, 6000

6457 3333 Hospital Ave, Nedlands, 6009

1800 022 222 · 24/7

9421 3888 156 Wittenoom Street, East Perth, 6004 Mon to Fri 8.30am–7pm Sat 9am–12pm

9376 9200

Passages Resource Centre Mon 9.30am–4pm Refer to map No. 1

Corner of Pier and Wellington St Tues 5.30pm–9pm Thurs 5.30pm–9pm Refer to map No. 29

<u>Tranby Day Centre</u> Sat 10am-1pm Refer to map No. 3

Homeless Healthcare

Refer to map No. 26

6260 2092 <u>Head Office</u> Mon to Fri 9am–5pm

Drop-In Services:

<u>Ruah Drop-In Centre</u> Mon, Wed & Fri 8.30am–11.30am Refer to map No. 2

<u>Tranby Day Centre</u> Tues & Thurs 7am–10am Refer to map No. 3

<u>Ozone Reserve</u> Mon to Fri 8am–8.30am Refer to map No. 26

<u>Wellington Square</u> Mon to Fri 8.30am–9am Refer to map No. 26

<u>The Shop Front</u> Maylands Tues 11.30am–1pm <u>Royal Perth Hospital</u> Inreach Mon to Fri 9am–1pm

Register your name at the start of the service time

6458 1828 · 1800 199 888 24/7

9328 2929 195 Lord Street, East Perth Mon to Fri 10am–3pm

Sexual Assault Resouce Centre (SARC)

Pregnancy Assistance

Refer to map No. 27

Dental Health WA

Sexual Health Quarters Clinic

Refer to map No. 28

Hepatitis WA Deen Clinic

Refer to map No. 41

WA Poisons Information Centre

Women's Health and Family Service

Refer to map No. 30

9313 0555 Mon to Fri 8.15am–4.30pm

9227 6177 70 Roe Street, Northbridge Mon to Wed 9.30am-4.30pm Thurs 9.30am-8pm Fri 9.30am-12.30pm

9227 9800 134 Aberdeen Street, Northbridge, 6004 Mon to Wed 9am–5pm By appointment only

13 11 26 · 24/7 ●

6330 5400 227 Newcastle Street, Northbridge, 6003 9am–4.30pm

Health Outside of the Inner City

St Patrick's Community Support Centre Health Clinic 9430 4159 12 Queen Street, Fremantle, 6160

Counselling

Family Helpline

Kids Helpline

Mensline On the Line

Men's Domestic Violence Helpline

Quitline

Suicide Call Back Centre

Women's Domestic Violence Helpline

Gambling Help Line

QLife (LGBTI)

The Samaritans Crisis Line

Domestic Violence Advocacy Support 9223 1100 · 1800 643 000 Helpline 24/7

1800 55 1800 Helpline 24/7

1300 78 99 78 Helpline 24/7

9223 1199 • 1800 000 599 Helpline 24/7

13 7848 Mon to Fri 7am–8pm Sat 12.30pm–3.30pm

1300 659 467 Helpline 24/7

9223 1188 • 1800 007 339 Helpline 24/7

1800 858 858 9325 5133 Mon & Fri 9am–5pm Tues to Thurs 9am–8pm

1800 184 527 3pm–12am

13 52 47 · Helpline 24/7 ●

9227 5852

The Samaritans Youthline WA

Youthlink

Ngulla Mia

Richmond Wellbeing

Inner City Community

Mental Health Service

Refer to map No. 33

Refer to map No. 32

Refer to map No. 31

1800 198 313 Helpline 24/7

9227 4300 223 James Street, Northbridge, 6003 Mon 8.30am–4.30pm (referrals accepted 12.30pm–4.30pm) Youth 13–24 years

9325 1440 96 Moore Street, East Perth, 6004 Staffed 24/7 Referrals through North Metropolitan Area Mental Health Service

9224 1720 70 Murray Street, Perth, 6000 Mon to Fri 8.30am–5pm

Counselling Services Outside of the Inner City

Indigenous Family Violence Program

UnitingCare West

PICYS - PILLAR

Youth Mental Health Service 9336 4285 10-12 Market Street, Fremantle, 6160 Mon to Thurs 8.30am–4pm

9380 4660 22 Blencowe Street West Leederville 6007 Mon to Fri 9am–5pm

9336 // 285

Drug and Alcohol Assistance

Alcohol and Drug Support Line

Meth Helpline

Next Step Drug and Alcohol Services

Wungening Aboriginal Corporation

Refer to map No. 34

Drug and Alcohol Youth Services (DAYS)

Mission Australia Refer to map No. 35

Parent and Family Drug Support

Peer Based Harm Reduction WA (Needle Exchange) 9442 5000 Helpline 24/7

1800 874 878 Helpline 24/7

9219 1919 32 Moore Street, East Perth, 6004 Mon to Fri 8.30am–4.30pm

9221 1411 211 Royal Street East Perth, 6004 Mon to Fri 8am–4pm

9222 6300 129 Hill Street, East Perth, 6004 Mon to Fri 8.30am–4.30pm Youth 12–19 years

9442 5050 Helpline 24/7

9325 8387 22/7 Aberdeen Street, East Perth, 6003 Mon, Tue, Wed & Fri 10am-5pm Thu 10am-8pm Sat & Sun 1pm-4pm Hepatitis WA

(Needle Exchange)

The Bridge House Program

The Salvation Army Refer to map No. 36

Cyrenian House

Refer to map No. 37

Helping Families with Addiction Fresh Start Recovery Program

Refer to map No. 38

9227 9800 134 Aberdeen Street, Northbridge 6003 Mon to Fri 9am–5pm

9227 8086 11-15 Wright Street, Highgate, 6003 <u>24/7 Sobering Up</u> <u>Shelter</u> Mon to Fri 8am–4pm <u>Intake to Low Medical</u> <u>Detoxificaton Unit</u> Mon to Fri 8am–4pm

9328 9200 318 Fitzgerald Street, Northbridge, 6003 Mon & Thurs 9am–9pm Tues & Wed 9am–5pm Fri 9am–4.30pm

9381 1333 65 Townshend Road Subiaco, 6008 Mon to Fri 9am–5pm

Advocacy

Daydawn Advocacy Centre Refer to map No. 39

Multicultural Women's Advocacy Service 9218 8035 9/5 Aberdeen Street, Perth, 6000 Mon to Thurs 9.30am–1.30pm



9328 1200

Street Law in the Inner City

Street Law Centre

9221 7661 1800 752 992

Outreach

<u>Tranby Day Centre</u> Fri 8.30am–10.30am

<u>RUAH Day Centre</u> Refer to map No. 2 Every 2nd Tues 10am–12pm

<u>Passages</u> <u>Resource Centre</u> Refer to map No. 1 Every 2nd Wed 10am–11am

9202 1688 Ground Floor, Suite 6, 12 St George's Terrace, Perth, 6000 Mon to Fri 9am–4pm

<u>St Pat's Community</u> <u>Support Centre</u> 12 Queen Victoria Street Fremantle 6160 Every 2nd Tues 9am–11am <u>Mental Health</u> <u>Law Centre</u> 0229, 8012

9328 8012 1800 620 285 255 Hay Street Subiaco 6008 9am–4pm

Youth Legal Service

Street Law Outside of the Inner City

Employment

The Big Issue Street Magazine Enterprise Refer to map No. 7 9225 7792 249 Hay Street, East Perth, 6004 Mon to Fri 8am–3pm

Employment Outside of the Inner City

Mercy Care Workforce Development Centre 9344 2468 4 Brewer Place, Mirrabooka, 6061 Mon to Fri 8.30am-4.30pm

Contact Us

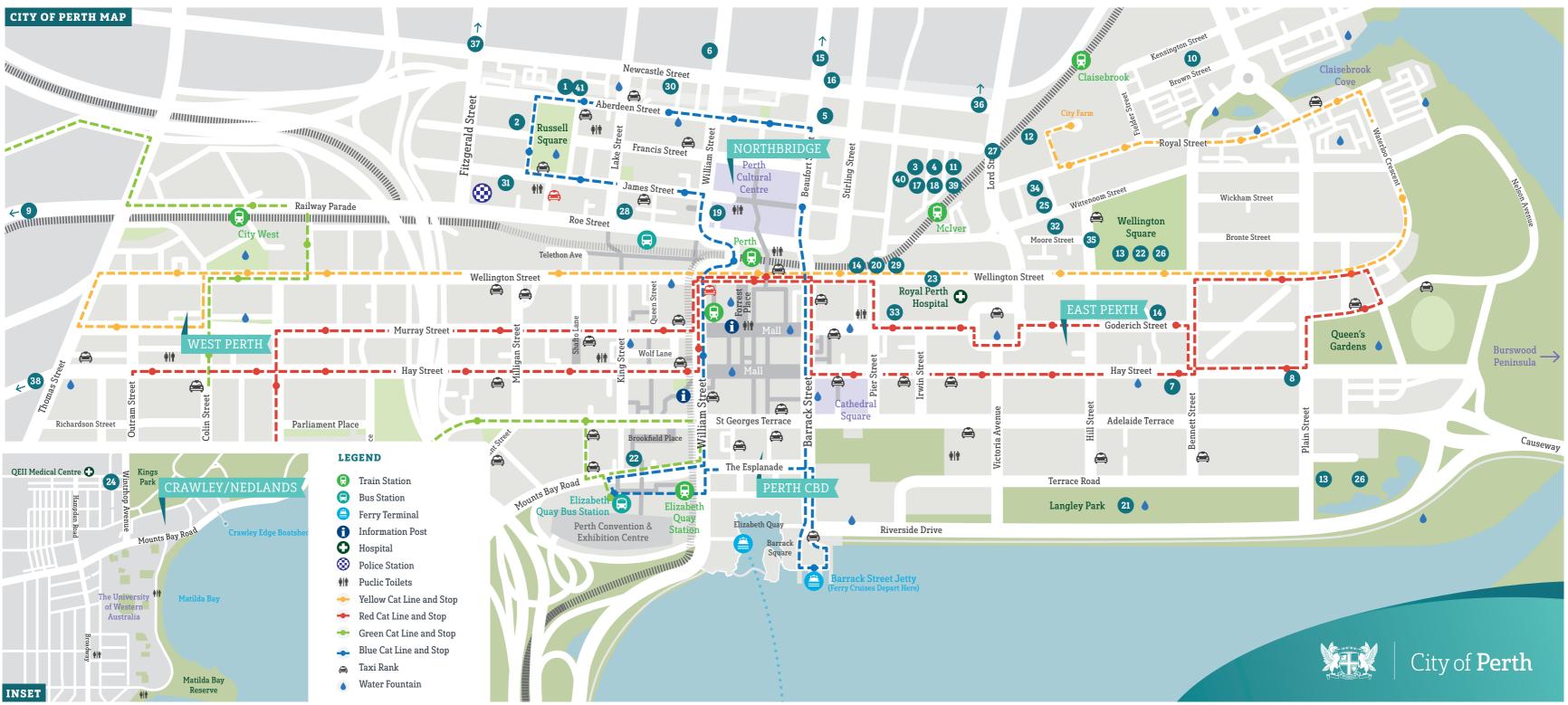
27 St Georges Terrace, Perth WA 6000 GPO Box C120, Perth WA 6839 (08) 9461 3333 | www.perth.wa.gov.au info.city@cityofperth.wa.gov.au **perth.wa.gov.au**

This publication is available in other formats and languages on request.

Printing of the Homeless Services in the Inner City brochure was made possible through the support from Department of Communities - Child Protection and Family Support



Government of Western Australia Department of Communities



но	MELESS SERVICES		10	Kensington St Accomodation	9323 5159 · 9492 7101 111 Kensington St, East Perth, 6004 Admissions:	20	Orange Sky Laundry	(07) 3062 4811 Wellington St (cnr Pier St) Tues 5.30pm–8.30pm Refer to map No. 20	27	Pregnancy Assistance
1	Passages Resource Centre	9228 1478 22 Palmerston Street, Northbridge, 6003 Mon to Thurs 9am–12pm & 1pm–4pm & Fri 9am–1pm Youth 12–25 years	1	The Beacon	Mon to Fri 9am–3pm 9492 7101 9 Aberdeen St, Northbridge, 6003 Assessment and intake:			Ruah Drop-In Centre Thurs 9am–1pm <i>Refer to map No. 2</i> Tranby Day Centre Tues & Fri 7.30am–10.30am <i>Refer to map No. 3</i>	28	Sexual Health Quarters Clinic
2	The RUAH Drop-In Centre	9328 7682 33 Shenton Street, Northbridge Mon to Fri 8.30am-12.30pm 20 years+	12	St Bartholomew's	Mon to Fri 8am-4pm 24/7 · 18 years+ 9323 5100			St Albans Church 423 Beaufort St, Highgate Sat 4pm–7pm <i>Refer to map No. 15</i>	29	Street Doctor 360 Health and Community
3	Tranby Day Centre	9220 1200 Unit 6/5 Aberdeen Street, East Perth, 6004 Mon to Fri 7am–12pm Sat 8am-11am · 18 years+	13	House The Salvation Army Soup Run	7 Lime Street, East Perth, 6004 Admissions 8am–5pm daily • Ozone Reserve Mon to Sun 7.30am–8am Wellington Square	21	On My Feet	Langley Park playground, Perth, 6000 Mon, Weds & Fri 5.30pm–6pm	30	Women's Health and
4	Family Foundations Service	9220 1200 Unit 6/5 Aberdeen Street, East Perth, 6004 Mon, Tue & Thurs 3.30pm–6pm	14	Red Cross Soup Patrol	Mon to Sun 8am-8.30am Corner Wellington & Pier Street 7.15pm-7.30pm Red Cross HQ	22	Registry of Births, Deaths and Marriages	1300 305 021 Westralia Square, Level 10, 141 St Georges Terrace, Perth, 6000 Mon to Fri 8.30am–4.30pm	31	Family Service Youthlink
5	Hope INC	6427 5013 142–146 Beaufort St, Northbridge, 6003 Tues & Fri 1pm–4pm	15	St Albans Anglican Church	423 Beaufort Street, Highgate, 6003 Sat 5.30pm–7pm	23 24	Royal Perth Hospital Sir Charles Gairdner Hospital	9224 2244 197 Wellington Street, Perth, 6000 • 6457 3333 Hospital Avenue, Nedlands, 6009		
6	The Salvation Army Doorways Program	9260 9599 333 William Street, Northbridge, 6003 Mon to Fri 9am–4pm	16	Manna Inc	1300 626 624 Weld Square, Northbridge, 6000 Mon to Fri 1pm–2.30pm	25	Derbarl Yerrigan Health Services	9421 3888 156 Wittenoom Street, East Perth, 6004 Mon to Fri 8.30am–7pm Sat 9am–12pm	32	Ngulla Mia
7	The Big Issue	9225 7792 249 Hay Street, East Perth, 6004 Mon to Fri 8am–3pm •	17	Aflame Community Church	5 Aberdeen Street, Perth, 6000 Sat 5.30pm–8pm	26	Homeless Healthcare	6260 2092 Drop-In Services: Ruah Drop-In Centre	33	Inner City Community Mental
8	Department of Communities - Housing	9222 4666 99 Plain Street, East Perth, 6004 Mon to Fri 9am–4pm	18	Perth City Church of Christ	23/7 Aberdeen Street, Perth, 6000 Sat 6pm			Mon, Wed, Fri 9am–1pm Refer to map No. 2 Tranby Day Centre Tues & Thurs 7am–10am Refer to map No. 3	34	Health Service Wungening
9	Household Newtork	9388 2791 22 Blencowe Street, West Leederville, 6007 Mon to Fri 9am–5pm	19	Govinda's Hare Krishna Restaurant	9227 1684 194 William Street, Perth Mon to Sat 11.30am–7.30pm •			Ozone Reserve Mon to Thurs 8am–8.30am <i>Refer to map No. 26</i> Wellington Square Mon to Fri 8.30am–9am		Aboriginal Corporation
		Mon to Fri 9am–5pm Youth 16–25 years						Refer to map No. 26 Register your name at the start of the service time	35	Drug and Alcohol Youth Services (DAYS)

9328 2929 195 Lord Street, East Perth, 6004 Mon to Fri 10am–3pm

9227 6177 70 Roe Street, Northbridge, 6003 Mon to Wed 9.30am-4.30pm Thurs 9.30am–8pm Fri 9.30am–12.30pm •

9376 9200 Passages Resource Centre Mon 9.30am-4pm Corner of Pier & Wellington St Tues 5.30pm-9pm Thurs 5.30pm-9pm Tranby Day Centre Sat 10am-1pm $\bullet \bullet$

6330 5400 227 Newcastle Street, Northbridge, 6003 9am-4.30pm •

9227 4300 223 James Street, Northbridge, 6003 Mon 8.30am-4.30pm (referrals accepted 12.30pm-4.30pm) Youth 13-24 years

9325 1440 96 Moore Street, East Perth, 6004 Staffed 24/7 Referrals through North Metropolitan Area Mental Health Service $\bullet \bullet \bullet \bullet$

9224 1720 70 Murray Street, Perth, 6000 Mon to Fri 8.30am–5pm ••

9221 1411 211 Royal Street, East Perth, 6004 Mon to Fri 8am–4pm

9222 6300 129 Hill Street, East Perth, 6004 Mon to Fri 8.30am-4.30pm Youth 12–19 years



The Bridge House Program

37 Cyrenian House

38 Helping Families with Addiction Fresh Start Recovery Program

39 Daydawn Advocacy Centre



41

Peer Based Harm Reduction WA

Hepatitis WA

9227 8086 11-15 Wright Street, Highgate, 6003 24/7 Sobering Up Shelter Mon to Fri 8am–4pm Intake to Low Medical Detoxificaton Unit Mon to Fri 8am–4pm

9328 9200 318 Fitzgerald Street, Northbridge, 6003 Mon & Thurs 9am–9pm Tues & Wed 9am-5pm Fri 9am–4.30pm

9381 1333 65 Townshend Road, Subiaco, 6008 Mon to Fri 9am–5pm

9218 8035 9/5 Aberdeen Street, Perth, 6000 Mon to Thurs 9.30am-1.30pm

9325 8387 22/7 Aberdeen Street, East Perth, 6003 Mon to Fri 10am–5pm Thu 10am-8pm Sat & Sun 1pm-4pm

9227 9800 134 Aberdeen Street, Northbrridge 6003 Mon to Fri 9am–5pm

KEY

- Crisis Assistance
 Food Assistance
- Medical & Health
 Advocacy Assistance
- Outreach & Referral Pathways
- Counselling
- Accommodation Assistance
- Aboriginal Services

- Drug & Alcohol Assistance
- Case Management
- Donations
- Laundry/Shower
- Employment

- Legal Aid
- Documentation/ Identification Support
- Phone Charging Port
- Recreation